

UNITED STATES BANKRUPTCY COURT
FOR THE NORTHERN DISTRICT OF TEXAS
DALLAS DIVISION

In re:	§	Chapter 11
WEST HOUSTON MEMORY CARE, LLC	§	Case No. 19-31485 -sgj-11
Debtor.	§	
	§	

FOURTH APPLICATION OF SUSAN N. GOODMAN, PATIENT CARE
OMBUDSMAN, FOR ALLOWANCE OF COMPENSATION AND REIMBURSEMENT
OF EXPENSES FOR EFFORTS RELATED TO:
WEST HOUSTON MEMORY CARE, LLC

NO HEARING WILL BE CONDUCTED UNLESS A WRITTEN RESPONSE IS FILED
WITH THE CLERK OF THE UNITED STATES BANKRUPTCY COURT AT 1100
COMMERCE STREET, DALLAS, TX 75242 BEFORE CLOSE OF BUSINESS ON
MARCH 15, 2021, WHICH IS AT LEAST 21 DAYS FROM THE DATE OF SERVICE
HEREOF.

ANY RESPONSE SHALL BE IN WRITING AND FILED WITH THE CLERK, AND A
COPY SHALL BE SERVED UPON THE PATIENT CARE OMBUDSMAN PRIOR TO
THE DATE AND TIME SET FORTH HEREIN. IF A RESPONSE IS FILED A
HEARING MAY BE HELD WITH NOTICE ONLY TO THE OBJECTING PARTY.

IF NO HEARING ON SUCH NOTICE OR MOTION IS TIMELY REQUESTED, THE
RELIEF REQUESTED SHALL BE DEEMED TO BE UNOPPOSED, AND THE
COURT MAY ENTER AN ORDER GRANTING THE RELIEF SOUGHT OR THE
NOTICED ACTION MAY BE TAKEN.

TO THE HON. STACY G.C. JERNIGAN, UNITED STATES BANKRUPTCY JUDGE:

Susan N. Goodman, the Patient Care Ombudsman (“PCO” or “Applicant”), files this
fourth fee application pursuant to 11 U.S.C. §§ 330(a) and 331, Federal Rule of Bankruptcy
Procedure 2016, and N.D. TX L.B.R. 2016-1(c) allowing and awarding compensation for services
provided on behalf of residents at Debtors West Houston Memory Care, LLC (“West Houston”).

*PCO’s Third Application of Susan N. Goodman, Patient Care Ombudsman, for Allowance of
Compensation and Reimbursement of Expenses for Efforts Related to: West Houston Memory Care, LLC*

(“**Third Application**”) was filed on November 5, 2020 at Docket No. 29. The order awarding compensation for the Third Application was filed on December 4, 2020 at Docket No. 40. Both the Third Application and the associated Order are incorporated by reference herein.

In PCO’s Third Application, an amount of \$6,000.00 was budgeted for estimated professional fees and expenses through the end of the anticipated appointment period. However, as detailed in the *Patient Care Ombudsman’s Ninth Interim Report for West Houston Location Only* (Docket No. 37 filed November 30, 2020 and incorporated by reference herein), circumstances presented that required additional follow-up and, ultimately, the appointment period was longer than anticipated in PCO’s Third Application. Accordingly, PCO submits this *Fourth Application of Susan N. Goodman, Patient Care Ombudsman, for Allowance of Compensation and Reimbursement of Expenses for Efforts Related to: West Houston Memory Care, LLC* (the “**Application**”).

The additional fees and expenses for the period of November 1, 2020 through January 31, 2021 (the “**Application Period**”) beyond the monies budgeted in the Third Application were \$3,712.72. While the additional monies are classified as professional fees, PCO’s expenses for this period were \$1,425.22, by category type as follows:

Category	Amount
Airfare	\$1,227.96
Car Rental	\$95.26
Hotel	\$0.00
Meals	\$26.95
Parking Fees	\$19.45
Postage	\$55.60
TOTAL	\$1,425.22

The total professional fees accumulated during the Application Period was \$8,287.50. Collectively fees and expenses totaled \$9,712.72. This amount, reduced by the \$6,000.00 budgeted

amount approved in the Third Fee Application, resulted in the overrun of \$3,712.72 sought in this Application (the “**Award**”). In support of this Application, PCO represents as follows:

JURISDICTION AND VENUE

1. This Court has jurisdiction of this Chapter 11 proceeding pursuant to 28 U.S.C. §§ 157 and 1334. This matter constitutes a core proceeding pursuant to 28 U.S.C. § 157(b)(2).
2. Venue is proper before this Court pursuant to 28 U.S.C. §§ 1408 and 1409.
3. The statutory predicates for the relief requested in this Application are Local Rule of Bankruptcy Procedure 2016, Federal Rules of Bankruptcy Procedure Rule 2016, and Bankruptcy Code §§ 105, 330 and 333.

BACKGROUND

4. On May 2, 2019 (the “**Petition Date**”), The LaSalle Group, Inc. (“LaSalle”), and its affiliates West Houston Memory Care, LLC; Cinco Ranch Memory Care, LLC; Pearland Memory Care, LLC; and, Riverstone Memory Care, LLC (collectively, the “**Debtors**”), each filed for Chapter 11 bankruptcy protection pursuant to the United States Bankruptcy Code (the “**Bankruptcy Code**”). These cases were initially jointly administered under case no. 19-31484, and later consolidated pursuant to the court’s order at Docket No. 799 on October 15, 2020.

5. No trustee or examiner has been appointed in the above-captioned bankruptcy cases pursuant to Section 1104 of the Bankruptcy Code.

6. Pursuant to the court’s May 15, 2019 *Agreed Order Appointing a Patient Care Ombudsman Pursuant to 11 U.S.C. § 333* [Docket No. 69], the United States Bankruptcy Trustee filed its *Notice of Appointment of Patient Care Ombudsman* (“**Appointment Notice**”) on May 21, 2019 [Docket No. 86] naming Susan N. Goodman as the PCO.

SUMMARY OF SERVICES PROVIDED

7. Given the concerns uncovered during PCO’s site visit immediately precedent to this Application Period, PCO engaged in a follow-up site visit and remained regularly engaged with site leadership and interested parties through the sale completion in late January. PCO had planned on a second follow-up site visit, although COVID-19 concerns led to the facility closing to visitors in

January 2021. During the Application Period, PCO filed *Patient Care Ombudsman's Ninth Interim Report for West Houston Location Only* on November 30, 2020 at Docket No. 37 on the unconsolidated docket.

8. PCO monitored docket pleadings and calendared hearings consistent with the level of engagement appropriate to the PCO role to monitor for items having potential impact on resident care.

9. In support of this Application, PCO submits fee summaries by month for the Application Period along with detailed fee statements (invoices). These documents are attached herein as **Exhibits B and C**, respectively.

EVALUATION STANDARDS

10. United States Bankruptcy Code § 330(a)(3)-(4)(A) provides an analytical framework to evaluate the reasonableness of professional fees and expenses. The court considers the nature, extent, and value of the services rendered relative to: (1) the time spent, (2) the rates charged, (3) whether the services were necessary or provided a benefit to the estate, (4) the time spent relative to the complexity and nature of the task addressed, (5) whether the professional demonstrated skill and expertise, (6) whether the professional fee is comparatively reasonable, and (7) whether the fee avoids unnecessary duplication and/or waste. If the professional fee requested fails this analysis, the court may reduce the amount of compensation awarded.

11. The Fifth Circuit has historically adopted a “lodestar” method for determining the reasonableness of compensation under Bankruptcy Code §330. See *In re Lawler*, 807 F.2d 1207, 1211 (5th Cir. 1987) (the primary method used to determine a reasonable fee in bankruptcy is “equal to the number of hours reasonably expended multiplied by the prevailing hourly rate in the community for similar work”).

12. PCO’s activities all classify as general case administration under Section I (C) of the *Guidelines for Compensation and Reimbursement of Professionals in Chapter 11 Cases* for the United States Bankruptcy Court Northern District of Texas, Effective January 1, 2001.

13. PCO expended 22.1 hours engaged in activities associated with her role at this location, including remote monitoring and one site visit, document preparation and guidance, follow-up with site leadership, counsel, the United States Trustee, and, as appropriate, limited monitoring of docket pleadings and calendaring for relevance to staffing and/or resident care.

14. PCO provided a vital and necessary service to residents cared for by the Debtors during the reorganization process through effective and ongoing interaction and engagement that added value through pro-active oversight and feedback. Accordingly, PCO requests that this Court enter an order allowing full payment of PCO's fees and expenses for this Application Period in the total requested amount of \$9,712.72, resulting in an additional \$3,712.72 in professional fees over that which was budgeted in the Third Fee Application.

15. The \$375.00 hourly rate charged by PCO compares favorably to hourly rates charged by other professionals in this field and is consistent with PCO's health law practice fees. PCO has a clinical, health care operations, and health law compliance background that allowed for thorough PCO coverage without engagement of other professionals.

16. Applicant has not shared or agreed to share compensation or reimbursement awarded in this case with any other person or entity. No agreement or understanding exists between Applicant and any other person for a division of compensation. Applicant has not entered into any agreement prohibited by U.S.C. Title 18 §155.

RELIEF REQUESTED

WHEREFORE, PCO respectfully requests that this court enter an order substantially in the form attached herein as **Exhibit D**:

- a. approving Application Period fees and expenses totaling \$9,712.72, resulting in \$3,712.72 in additional professional fees above that which was budgeted in the Third Fee Application, as reasonable additional compensation for actual and necessary professional services rendered by the PCO for the benefit of the Debtors' West Houston location during the Application Period;

- b. authorizing and directing Debtors to pay the PCO professional fees of **\$3,712.72** in addition to the **\$37,533.88** that remains outstanding from PCO's First Interim Fee Application Order [filed May 11, 2020 at Docket No. 674] and PCO's Second Interim Fee Application Order [filed September 24, 2020 at Docket No. 790] (under consolidated Case No. 19-31484); and, PCO's Third Fee Application Order [filed December 4, 2020 at Docket No. 40] (under Case No. 19-31485); and,
- c. granting such other and further relief as the court deems just and proper.

DATED: February 17, 2021

By: /s/Susan N. Goodman, RN JD (TX Bar 24117585)

PIVOT HEALTH LAW, LLC
P.O. Box 69734
Oro Valley, Arizona 85737
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sgoodman@pivothealthaz.com
Patient Care Ombudsman

STATEMENT OF CERTIFYING PROFESSIONAL

The undersigned hereby certifies that I have prepared and read the foregoing *Fourth Application of Susan N. Goodman, Patient Care Ombudsman, for Allowance of Compensation and Reimbursement of Expenses for Efforts Related to: West Houston Memory Care, LLC*, and to the best of my knowledge, information and belief, formed after reasonable inquiry, the compensation and expense reimbursement requested (a) are in conformity with the Court's *Guidelines for Compensation and Reimbursement of Professionals in Chapter 11 Cases*, effective January 1, 2001, and (b) were billed at rates in accordance with practices, no less favorable than those customarily employed by the Applicant, and generally accepted by the Applicant's clients.

DATED: February 17, 2021

By: /s/Susan N. Goodman, RN JD (TX Bar 24117585)
Susan N. Goodman
Patient Care Ombudsman

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing pleading was served upon the parties listed on the current Limited-Service List via the Court's electronic transmission facilities, on this 17th day of February 2021. Furthermore, a true and complete copy of the foregoing pleading was on the Debtors and the U.S. Trustee on this 17th day of February 2021. In addition, **Exhibit A** to the foregoing pleading, the Fee Application Summary, was served upon the creditor matrix via the Court's electronic transmission facilities and/or United States Mail, First Class, on this 17th day of February 2021 as attached herein.

/s/Susan N. Goodman, RN JD (TX Bar 24117585)
Susan N. Goodman

EXHIBIT A
PCO's Fourth Fee Application Summary

Case No: 19-31485-sgj-11

Case Name: **WEST HOUSTON MEMORY CARE, LLC**

I. CLIENTS – Debtor West Houston Memory Care, LLC

II. REQUESTING APPLICANT – Susan N. Goodman

Applicant/Capacity:	Patient Care Ombudsman
Time Period:	November 1, 2020 through January 31, 2021
Bankruptcy Petition Date:	May 2, 2019
Date PCO Appointment:	May 21, 2019
Case Status:	Sale completion January 26, 2021 and follow-up closure
Amount Requested:	\$3,712.72 more than previously budgeted and awarded \$6,000.00 amount in PCO's Third Fee Application.
Amount Previously Paid:	\$0.00
Amount in Trust:	\$0.00
Amount to prepare, file, serve supplemental fee application:	\$802.80 included in this Application for fees and expenses.
Expense Detail:	Airfare: \$1,227.96; Car Rental: \$95.26; Meals: \$26.95; Parking Fees/Tolls: \$19.45; and, Postage: \$55.60
Retainer:	None
Hourly Rates:	PCO - \$375.00/hour
Hours This Application:	PCO: 22.1 (hrs billed in 0.1 minimum fee increments)
Activity Classification:	General Case Administration
Accomplishments:	remote monitoring and follow-up; one interim report; one site visit
Other similarly situated case professionals:	Harney Partners, Donlin Recano.
Explanation for amount of fees if more than budget:	PCO believes total billed amounts were within budgeted dollars. Certainly, PCO believes she has engaged every available strategy to reduce PCO cost burden to the Debtors' Estate

DATED: February 17, 2021

By: /s/ Susan N. Goodman, RN JD (TX Bar 24117585)

Susan N. Goodman

Patient Care Ombudsman



EXHIBIT B
Fee Statement Summary

Case Name: The LaSalle Group, Inc. (West Houston)

Case No: ND TX DAL 19-31485

11/1/2020 to 1/31/2021

Cumulative Totals to Date

FEES BILLED	COSTS BILLED	HOLDBACK	FEES PAID	COSTS PAID
\$71,362.50	\$6,069.08	\$0.00	\$33,491.25	\$2,693.73

Date:	17-Feb-21	Objection Deadline:	15-Mar-21

MO/YR	PROFESSIONAL	RATE/HR	HOURS BILLED	TOTAL	HOLDBACK	AMT DUE
Nov-20	SUSAN N. GOODMAN	\$375.00	6.8	\$2,550.00	\$0.00	\$2,550.00
Dec-20	SUSAN N. GOODMAN	\$375.00	11.5	\$4,312.50	\$0.00	\$4,312.50
Jan-21	SUSAN N. GOODMAN	\$375.00	3.8	\$1,425.00	\$0.00	\$1,425.00
	TOTAL FEES			\$8,287.50	\$0.00	\$8,287.50
	TOTAL COSTS			\$1,425.22	\$0.00	\$1,425.22
	Budgeted in 3d Fee App			\$6,000.00		\$6,000.00
	AMOUNT OWING			\$3,712.72	\$0.00	\$3,712.72


Pivot Health Law, LLC

 P.O. Box 69734
 Oro Valley, AZ 85737

Invoice
EXHIBIT C - ITEMIZED INVOICES
Invoice #: 1140
Invoice Date: 12/1/2020

Bill To:

 The LaSalle Group, Inc.
 d/b/a Autumn Leaves
 ND TX DAL
 19-31484

Period: November 1 - 30, 2020

Date	Description	Hours/Qty	Rate	Amount
11/2/2020	Call Ex COO re site visit concerns (.3); UST update (.3); EML msgs from UST and AG (.2)	0.8	375.00	300.00
11/3/2020	EMLs from AG and HHS; call with HHS with follow up with AG re email summary provided to UST and recommend follow-up and timing (.7 total time, reduced to .3); update to debtor counsel (.4 - reduced to .2)	0.5	375.00	187.50
11/4/2020	Review staffing plan for November 2020	0.2	375.00	75.00
11/5/2020	prepare and file notice of appearance in deconsolidated West Hou case (.3); additional edits to 3d fee application, file, serve (.5)	0.8	375.00	300.00
11/6/2020	EML exchanges ED re follow up call staffing	0.1	375.00	37.50
11/16/2020	Draft, file, and serve 2015.1 9th notice; EML to ED re follow-up call	0.3	375.00	112.50
11/17/2020	EML exchange with AG office and HHS re update	0.1	375.00	37.50
11/18/2020	follow up call with ED re staffing and current state	0.6	375.00	225.00
11/27/2020	Review notes and begin drafting 9th PCO report	1.5	375.00	562.50
11/29/2020	Draft certificate of no objections 3d fee app	0.3	375.00	112.50
11/30/2020	EML/txt ED re staffing sheet review; review sheets (.3); MOR OCT [DE 35] review consistent w/ role (.1); finish report drafting/to ED for approval/final edits (.4); finalize/file CONO and order (.1) and 9th report (.5); revised 2015.1 resident posting to ED (.2) thank you (.1 NC)	1.6	375.00	600.00
	Professional Fee Subtotal			2,550.00
11/5/2020	LaSalle West HOU additional postage 3d fee		0.60	0.60
11/6/2020	LaSalle POSTAGE Mail 3d Fee App Chambers		2.20	2.20
11/17/2020	LaSalle SV6 Parking Fees/Tolls - Toll Road Charges		7.45	7.45

Total
Payments/Credits
Balance Due



Pivot Health Law, LLC

P.O. Box 69734
Oro Valley, AZ 85737

Invoice

Invoice #: 1140
Invoice Date: 12/1/2020

Bill To:

The LaSalle Group, Inc.
d/b/a Autumn Leaves
ND TX DAL
19-31484

Period: November 1 - 30, 2020


Pivot Health Law, LLC

 P.O. Box 69734
 Oro Valley, AZ 85737

Invoice

Invoice #: 1144

Invoice Date: 1/4/2021

Bill To:

 The LaSalle Group, Inc.
 d/b/a Autumn Leaves
 ND TX DAL
 19-31484

Period: December 1 - 31, 2020

Date	Description	Hours/Qty	Rate	Amount
12/1/2020	Docket monitoring and follow-up consistent with case role (DE 38, 39) (.2); prepare Exhib B November (.2)	0.4	375.00	150.00
12/12/2020	check in text exchanges with ED over weekend re staffing and current state	0.1	375.00	37.50
12/20/2020	SV #7 West HOU: 1/2 rate travel TUS to PHX (auto) .7; 1/2 rate travel PHX to HOU 1.3; site visit - 2.5 hr; 1/2 travel HOU to location (to and from) .5; 1/2 rate travel HOU to PHX (flight) and PHX to TUS (auto) 2.0 (all travel times already cut in half)	7	375.00	2,625.00
12/21/2020	follow up calls/EMLs to site visit concerns: debtor counsel (.3); HHS (.3); EMLs to ED and cc AG (.3); EMLs with proposed purchasers (.2); call with facilities (.3); notice updates from docket (.1)	1.5	375.00	562.50
12/22/2020	Follow up with ED (.1); follow up DE 52 NOA (.1); call with ops for buyer (1.4); hearing attendance r/t sale motion (1.1 total time; other cases on docket - so bill .5)	2.1	375.00	787.50
12/28/2020	MOR review at a level consistent with case role	0.1	375.00	37.50
12/30/2020	follow up call with ED and EML follow up with buyer (food service; resident heat)	0.3	375.00	112.50
	Professional Fee Subtotal			4,312.50
12/16/2020	WEST HOU AIRFARE SV7		613.98	613.98
12/16/2020	WEST HOU AIRFARE SV7		613.98	613.98
12/20/2020	West HOU SV7 CAR RENTAL		95.26	95.26
12/20/2020	West HOU PARKING FEES/TOLLS SV7		12.00	12.00
12/20/2020	West HOU SV7 MEALS HOU		5.81	5.81
12/20/2020	West HOU SV7 MEALS		13.71	13.71
12/20/2020	West HOU SV7 MEALS		7.43	7.43
	Total Reimbursable Expenses			1,362.17

Total \$5,674.67

Payments/Credits \$0.00

Balance Due \$5,674.67


Pivot Health Law, LLC

 P.O. Box 69734
 Oro Valley, AZ 85737

Invoice

Invoice #: 1146

Invoice Date: 2/2/2021

Bill To:

 The LaSalle Group, Inc.
 d/b/a Autumn Leaves
 ND TX DAL
 19-31484

Period: January 1 - 31, 2021

Date	Description	Hours/Qty	Rate	Amount
1/4/2021	Prepare Dec Exhibit B	0.2	375.00	75.00
1/22/2021	Check in call with ED (.6); EML exchg follow up with buyer (.2)	0.8	375.00	300.00
1/25/2021	draft, file, and serve 10th 2015.1	0.3	375.00	112.50
1/27/2021	Updates to notice documents, e-mail lists	0.1	375.00	37.50
1/29/2021	EML/TXT exchanges regarding sale closure and follow up relative to docket notice (buyer, ED, debtor counsel, UST)	0.4	375.00	150.00
1/29/2021	Application addendum for supplemental fee approval	2	375.00	750.00
1/29/2021	Professional fee subtotal			1,425.00
1/29/2021	Postage to notice 3d fee app supplement		52.80	52.80

Total \$1,477.80

Payments/Credits \$0.00

Balance Due \$1,477.80

EXHIBIT D
Proposed Form of Order

**UNITED STATES BANKRUPTCY COURT
FOR THE NORTHERN DISTRICT OF TEXAS
DALLAS DIVISION**

In re:	§	Chapter 11
WEST HOUSTON MEMORY CARE, LLC	§	Case No. 19-31485 -sgj-11
Debtor.	§	
	§	

**ORDER APPROVING FOURTH APPLICATION OF SUSAN N. GOODMAN,
PATIENT CARE OMBUDSMAN, FOR ALLOWANCE OF COMPENSATION AND
REIMBURSEMENT OF EXPENSES FOR EFFORTS RELATED TO: WEST
HOUSTON MEMORY CARE, LLC**

The Court having considered the *Fourth Application of Susan N. Goodman, Patient Care Ombudsman, for Allowance of Compensation and Reimbursement of Expenses Related to: West Houston Memory Care, LLC* (the “Application”) for the period November 1, 2020 through January 31, 2021 (the “Application Period”); and it appearing to the Court that (a) the compensation and expense reimbursement sought are reasonable and necessary; (b) notice of the Application was sufficient, appropriate, and in accordance with the Local Bankruptcy Rules of this District and the

Federal Rules of Bankruptcy Procedure; (c) no objections or responsive pleadings have been filed; and, (d) good cause exists to grant the Application;

IT IS HEREBY ORDERED, ADJUDGED, AND DECREED AS FOLLOWS:

1. The Application is APPROVED.
2. The PCO is awarded, on a final basis, monies to cover additional compensation in the amount of \$3,712.72, in addition to the \$6,000.00 of previously budgeted monies included in the Third Fee Application Order filed December 4, 2020 at Docket No. 40 since fees totaling \$8,287.50 and expenses totaling \$1,425.22 accrued during the Application Period.
3. The Debtors, or other party on their behalf, are authorized to pay the Award in addition unpaid remaining approved fees and expenses from previous fee orders.

##END OF ORDER##

SUBMITTED BY:

/s/ Susan N. Goodman, RN JD (TX Bar 24117585)
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Green Bank NA 206 E 9th St STE 1300 Austin TX 78701-4411	First National Bank 1540 E Southlake Blvd Southlake TX 76092	Mazan Sbaiti Origin BankCorps Inc 1201 Elm St STE 4010 Dallas TX 75270 <i>Returned undeliverable 5 11 2020</i>
American National Bank PO Box 40 Terrell TX 75160	Bank of the Ozarks 625 Court St Clearwater FL 33756	Brand Bank PO Box 1110 Lawrenceville GA 30046
Renaasant Bank 3328 Peachtree Rd NE, STE 400 Atlanta GA 30326	Citizens Security Bank 14821 S Memorial Bixby OK 74008	1st Secure Bank of Sugar Grove 670 N Sugar Frobe Pkwy Route 47 PO Box 350 Sugar Grove IL 60554
Frost Bank 2950 N Harwood Floor 11 Dallas TX 75201	Great Southern Bank 8201 Preston Rd, STE 305 Dallas TX 75225	Lancaster Pollard 65 E State St, 16th Floor Columbus OH 43215
PlainsCapital Bank PO Box 93600 Lubbock TX 79493	HealthCare Trust Inc 405 Park Ave New York NY 10022 <i>Returned undeliverable</i>	Prosperity Bank 2201 S Broadway Edmond OK 73013
Simmons Bank PO Box 7009 Pine Bluff AR 71611	Texas Capital Bank 2350 Lakeside Blvd, STE 800 Richardson TX 75082	Matthew T Ferris Haynes and Boone LLP 2323 Victory Ave, STE 700 Dallas TX 75219-7672
Ashley Moody The Capitol PL-01 Tallahassee FL 32399-1050	Chris Carr 40 Capital Square SW Atlanta GA 30334-1300	Kwame Raoul James R Thompson Center 100 W Randolph St Chicago IL 60601
Derek Schmitt 120 SW 10th Ave, 2nd Floor Topeka KS 66612-1597	Eric Schmitt Supreme Court Bldg 207 W High St Jefferson City MO 65101	Mike Hunter 313 NE 21st St Oklahoma City OK 73105
Alan Wilson Rembert C Dennis Office Bldg 1000 Assembly St, RM 519 Columbia SC 29211-1549	Ken Paxton 300 W 15th St Austin TX 78701	Josh Kaul 114 East State Capitol Madison WI 53707-7857
Josh Stein Dept of Justice PO Box 629 Raleigh NC 27602-0629	A Place for Mom Inc PO Box 913241 Denver CO 80291-3241	CARINGCOM PO Box 7689 San Francisco CA 94120-7689

CFP Fire Protection 153 Technology Dr, STE 200 Irvine CA 92618	Clifton Larson Allen LLP PO Box 679334 Dallas TX 75267-9334	COINMACH Corp PO Box 27288 New York NY 10087-7288
ILLUSTRATUS 8455 Lenexa Dr Lenexa KS 66214	Juan Escamilla DBA Escamilla Co 15420 W Hardy Rd Houston TX 77060	McKesson Corp McKesson Medical-Surgical PO Box 204786 Dallas TX 75320-4786
Medline Industries Inc, Dept 1080 PO Box 121080 Dallas TX 75312-1080	OMNICARE Inc, Dept 781668 PO Box 78000 Detroit MI 48278-1668	On Shift Inc PO Box 207856 Dallas TX 75320-7856
Kelly Barker REACHLOCAL INC 6111 Plano Pkwy STE 1000 Plano TX 75093	Ryan LLC PO Box 848351 Dallas TX 75284-8351	Staples Business Advantage PO Box 660409 Dallas TX 75266-0409
Staples Technology Solutions PO Box 95230 Chicago IL 60694-5230	Westfield Banks FSB PO Box 668 Westfield Center OH 44251-0668	Yardi Systems PO Box 82572 Goleta CA 93118-2572
Cinco Landscape Maintenance Assoc Inc Principal Mgmt Group Houston PO Box 3157 Houston TX 77253-3157	A Place for Mom Inc PO Box 913241 Denver CO 80291-3241	Brusniak PLLC PO Box 802882 Dallas TX 75380-2882
CARINGCOM PO Box 7689 San Francisco CA 94120-7689	Certified SVC Center 813 S Eastman Rd Longview TX 75602	CFP Fire Protection 153 Technology Dr, STE 200 Irvine CA 92618
Stericycle Inc PO Box 6575 Carol Stream IL 60197-6575	Sysco PO Box 560700 Lewisville TX 75056-0700	Cushman and Wakefield of Connecticut Inc One Meadowlands Plaza 7th Floor East Rutherford NJ 07073
Shadow Creek Ranch Commercial OA PO Box 2321 Houston TX 77251-2321 <i>Returned undeliverable</i>	Simpson AC and Heating LLC 2626 South Loop West Ste 150 Houston TX 77054	Brightview Landscape SVC PO Box 31001-2463 Pasadena CA 91110-2463
Direct Supply Inc Box 88201 Milwaukee WI 53288-0201	Firetrol Protection Systems 400 Garden Oaks Blvd Houston TX 77018	HD Supply PO Box 509058 San Diego CA 92150-9058

Kirby Restaurant and Supply 809 South Eastman Rd Longview TX 75602	PowerSecure Svc Inc 377 Maitland Ave Ste 1010 Altamone Springs FL 32701	Sterling Talent Solutions PO Box 36482 Newark NJ 07193-6482 <i>Returned undeliverable previously</i>
Riverstone Commercial POA 18353 University Blvd Sugarland TX 77479	Wasco Products Inc PO Box 559 85 Spencer Dr Unit A Wells ME 04090	Bell Nunnally 3232 McKinney Ave Ste 1400 Dallas TX 75204-2429
Hunton Andrews Kurth LLP PO Box 301276 Dallas TX 75303-1276	Ogletree Deakins Nash Smoak and Stewart PO Box 89 Columbia SC 29202	Curtis Group Architects LTD 5000 Quorum Dr Ste 500 Dallas TX 75254
Cannon and Cannon Inc 8550 Kingston Pike Knoxville TN 37919	Capital Center Land Condo Assn Inc 4077 Taminami Tr North Ste D-201 Naples FL 32502	Cigna Health and Life Ins Co PO Box 644546 Pittsburgh PA 15264-4546
CAN Insurance Paragon Asset Recovery Svc Inc PO Box 6065-02 Hermitage PA 16148-1065	Dixon Hughes Goodman LLP 4350 Congress St Ste 900 PO Box 602828 Charlotte NC 28260-2828	GSI Engineering LLC 4503 East 47th St South Wichita KS 67210-1651
Monster Worldwide Inc PO Box 90364 Chicago IL 60696-0364	O'Brien Architects Inc 5310 Harvest Hill Ste 136 LB 161 Dallas TX 75230	Popp Hutcheson PLLC 1301 South Mopac Ste 430 Austin TX 78746
SAS Architects and Planners 630 Dundee Rd STE 110 Northbrook IL 60062	The Village at Silver Sage 6363 Woodway Dr Ste 410 Houston TX 77057	VMG Health PO Box 674046 Dallas TX 75267-4046
Parkway/Eldridge Rd Prop Owners Assc Inc 55 Waugh Dr Ste 1111 Houston TX 77007	Rentokil Steritech PO Box 13848 Reading PA 19612	CMS Legal Dept 7500 Security Blvd Baltimore MD 21244
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Dallas City Secretary's Office 1500 Marilla St, Ste 5DS Dallas TX 75201	Marc Connelly, Asst AG Dept State Health Svc Office 1100 W 49th St Austin TX 78756	HUD 1600 Throckmorton Ft Worth TX 76113 <i>Returned undeliverable</i>

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Dell Financial Svcs LLC One Dell Way, Mail Stop PS2DF-23 Round Rock TX 78682	SHI International Group 111 Old Eagle School Rd Wayne PA 19087	Wells Fargo Equip Finance Inc 733 Marquette Ave, Ste 700 Minneapolis MN 55402 <i>Returned undeliverable</i>
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